

<i>Community needs</i>	What features does WSB offer?	How do the customers benefit?	What groups benefited from WSB services?	What is the proof?
<i>Access to affordable childcare.</i>	Financial support to pay for quality childcare.	<ul style="list-style-type: none"> • Parents avoid the burden of childcare while they work or attend school. • Children in quality childcare are kinder-ready. 	<ul style="list-style-type: none"> • Working Parents & their children • Children with disabilities • Childcare Providers • Employers with working parents 	<ul style="list-style-type: none"> • WSB supported 5,305 parents of over 10,000 children while they worked or attended post-secondary, including 431 children with disabilities. • WSB invested over \$41.77M in childcare services.
<i>Digital integration for childcare providers (centers & homes).</i>	Free digital integration consultation, equipment, software, Search Engine Optimization, and online training.	<ul style="list-style-type: none"> • Businesses increase efficiency, establish online presence & access new market share. 	<ul style="list-style-type: none"> • Childcare owners & providers • Working Parents 	<ul style="list-style-type: none"> • WSB assisted over 60 regional childcare businesses with technology, upgrades & training.
<i>Childcare providers need support navigating the vast array of resources and funds available.</i>	Technical assistance and help with grant application process.	<ul style="list-style-type: none"> • Funds to upgrade facilities and materials; enhancing the care environment and providing quality service. 	<ul style="list-style-type: none"> • Childcare providers • Children • Working parents 	<ul style="list-style-type: none"> • Over 300 providers received over \$46M in Child Care Relief Fund and Expansion Funds.
<i>Young adults seeking ways to engage in workforce and access to resources.</i>	Financial and structured support for living, education, & employment needs.	<ul style="list-style-type: none"> • Coaching, guidance, mentoring & help with problem solving through challenges hindering their access to education and employment. 	<ul style="list-style-type: none"> • Young Adults 14-24 	<ul style="list-style-type: none"> • 350 young adults received vocational training, work experience, transportation, skills training, apprenticeships, internships, financial literacy, labor market information, work-related expenses and/or other supportive services.
<i>Career & Technical Education and Post-Secondary students lacking work experience in their field of study.</i>	Paid work placement in a temporary job in their field of study.	<ul style="list-style-type: none"> • Students obtain real-world work experience and a paycheck. • Businesses are provided the opportunity to sample workforce at zero cost. 	<ul style="list-style-type: none"> • Young Adults 14-24 	<ul style="list-style-type: none"> • 149 young adults received temporary paid work assignments.

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<i>Micro & small businesses lack modern technology skills and naturally tech-enabled young adults need a channel to obtain work experience.</i>	Facilitated connection between small businesses and skilled young adults.	<ul style="list-style-type: none"> • Young adults obtain wages for real work experience • Small businesses obtain technology consultation to improve business operations 	<ul style="list-style-type: none"> • Young Adults 14-24 • Small & micro businesses 	<ul style="list-style-type: none"> • 6 young consultants provided IT consulting services to childcare providers. • Over 60 regional childcare businesses received upgrades and technology training.
<i>Prevent school "Stop-Out" (students stop attending classes due to financial & other life barriers).</i>	Tuition assistance in combination with support services for final-year students.	<ul style="list-style-type: none"> • Financial support to complete a certificate/degree/training program • Find a career 	<ul style="list-style-type: none"> • Youth Adults 14-24 • Adults 25+ 	<ul style="list-style-type: none"> • 276 clients supported with financial assistance for vocational & short-term training in Health, Education, Information Technology, Accounting, Human Resources, and Trade occupations
<i>Non-tuition financial burdens.</i>	Support services for transportation, housing/rental assistance, training, and work-related expenses.	<ul style="list-style-type: none"> • Financial support so client can focus on training & career development 	<ul style="list-style-type: none"> • Youth Adults 14-24 • Adults 25+ 	<ul style="list-style-type: none"> • 688 clients supported transportation, housing/rental assistance, training, and work-related expenses.
<i>People with different abilities often lack work experience, training, and employment opportunities.</i>	Information sessions for parents and employers about opportunities, resources, and benefits of hiring people with disabilities and WSB programs.	<ul style="list-style-type: none"> • Channel of communication to answer FAQs and dispel myths. • Facilitate guidance to resources 	<ul style="list-style-type: none"> • Young Adults and Adults with different abilities 	<ul style="list-style-type: none"> • 62 regional employers have benefited from WSB programs and hired individuals with disabilities. • Dedicated Hireability Navigator connected with over 100 students and offered services • 205 young adults with different abilities employed through WSB connections. • 570 adults with different abilities received assistance with job search, training, and support services.
<i>People struggle to find employment in high-demand occupations due to lack of work experience.</i>	Paid work experience	<ul style="list-style-type: none"> • Employees get exposure to meaningful work experience. • Businesses can reduce the burden of paying wages and taxes while they "get to know" an employee. 	<ul style="list-style-type: none"> • Adults 25+ 	<ul style="list-style-type: none"> • 68 clients worked in Health, Finance, Human Resources, Education, IT, Manufacturing, and Trade occupations.

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<i>Lack of foundational skills (soft skills)</i>	Job readiness courses in resume writing, interview skills, professional dress code, etc.	<ul style="list-style-type: none"> • Job seekers learn and/or reinforce the skills, gain confidence, and readily compete for jobs they are qualified for. 	<ul style="list-style-type: none"> • Youth Adults 14-24 • Adults 25+ 	<ul style="list-style-type: none"> • Over 1,400 participants attended resume writing, interview skills, professional dress code, and more workshops.
<i>Digital literacy</i>	Equipment, internet service, and digital literacy courses to individual job seekers.	<ul style="list-style-type: none"> • Clients can access the internet, complete short training sources and conduct job searches from home or elsewhere 	<ul style="list-style-type: none"> • Adults 25+ 	<ul style="list-style-type: none"> • Over 300 individuals completed a workshop on remote work opportunities through the Workforce Certified series.
<i>Women lack representation in non-traditional careers.</i>	Basic home maintenance & repair classes.	<ul style="list-style-type: none"> • Through small, informal classes, women are taught basic DIY courses that enable them to be self-sufficient and consider trades as a career. 	<ul style="list-style-type: none"> • Women 	<ul style="list-style-type: none"> • Over 20 women completed construction-related workshops through our programs. • 7 women started the Employer Ready Electrical Certification.
<i>Transitioning military, veterans, and military spouses deserve access to local career opportunities.</i>	Short-term, vocational training, industry credential courses, job search assistance, and support services for transitioning military, veterans, and their spouses.	<ul style="list-style-type: none"> • Connections to local opportunities and support with a stable environment for them and their families 	<ul style="list-style-type: none"> • Transitioning Military • Military Spouses • Veterans 	<ul style="list-style-type: none"> • 1,073 veterans obtained job readiness, job search, training, work experience, and support services, etc. • 31 transitioning service members completed Systems, Applications and Products training. • 18 veterans completed Cybersecurity CompTIA training. • 29 military spouses completed courses in Phlebotomy, Pediatric Dental, EKG, Medical Secretaries, Admin Assistant/Bookkeeping, and Database Administration.
<i>Individuals with criminal backgrounds need assistance to enter the workforce.</i>	Financial support, job readiness, job search assistance, and training	<ul style="list-style-type: none"> • Clients are refreshed on job readiness skills, made financially stable, are prepared, and supported to successfully reengage in society. 	<ul style="list-style-type: none"> • Individuals with criminal background 	<ul style="list-style-type: none"> • Over 900 individuals with criminal background received training, job placement, and/or support services.

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<i>Physical WSB Offices are out of the way.</i>	With mobile WIFI capable trailers, WSB has increased access to services virtually.	<ul style="list-style-type: none"> • Clients are met in their neighborhoods and through partners they know and trust. 	<ul style="list-style-type: none"> • Youth Adults 14-24 • Adults 25+ • Individuals with disabilities 	<ul style="list-style-type: none"> • WSB rotated virtual stations across 5 underserved areas in region. • Over 160 clients served • Over 16,000 services provided
<i>Matching job seekers to employer needs.</i>	Business job posting and customized applicant matching, screening, hiring events, and support.	<ul style="list-style-type: none"> • Free job matching services for employers and job seekers to connect 	<ul style="list-style-type: none"> • Businesses • Job seekers 	<ul style="list-style-type: none"> • 12,512 customers hired • 53 job fairs and over 3,000 attendees (Includes virtual and in-person events)
<i>Middle skills ready employees are “stuck” in entry-level jobs.</i>	Upskilling through 3 rd party training.	<ul style="list-style-type: none"> • Businesses can upskill and expand employees' capabilities. • Employees update their skills, increase/improve their contribution to the company, and earn more wages. 	<ul style="list-style-type: none"> • Businesses • Incumbent workers 	<ul style="list-style-type: none"> • 6 employers received training for 44 employees in courses such as 5S Workplace Organization, Principles of Logistics, Core Principles of Montessori, Solid Works & Blueprint Reading, Mastectomy Fitter, Petroleum Liquid Fuel Dispenser, OSHA Training. • 477 participants with a high school education or post-secondary with no degree received training and/or services